

Terms and Conditions

MTN Lucky Pick Promo

1. Campaign

This competition is organized by Mobile Telephone Networks (Proprietary) Limited (“MTN Eswatini”) in partnership with Emveyo Systems (Pty) Ltd (collectively referred to as the “Promoters”). The competition will run from 22 July 2026 to 31 December 2026, unless extended at the discretion of the Promoters. The competition is open to all MTN Eswatini prepaid and postpaid customers who choose to participate.

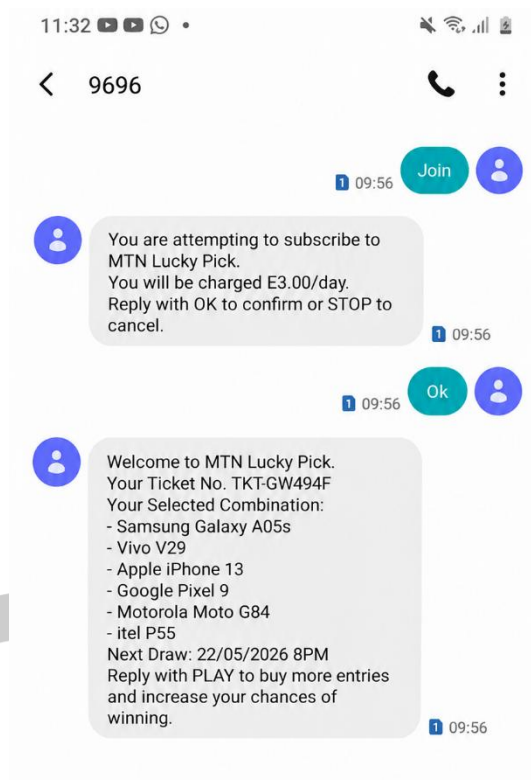
During the promotional period, participants may purchase daily draw tickets via SMS or the web platform. Each valid ticket purchased will grant entry into the daily draw conducted at 8:00 PM, where participants stand a chance to win cash prizes or mobile devices, subject to their ticket meeting the applicable winning criteria.

2. How to Play/Participate

Customers have an option to play either via SMS through interacting with the short-code 9696 or via the official website for this game/promo <https://mtnluckypick.com>. Each of these playing methods allows the customer to buy one or more entry tickets for the daily draw conducted daily at 8pm automatically by the platform.

To subscribe for automatic daily tickets, customers must:

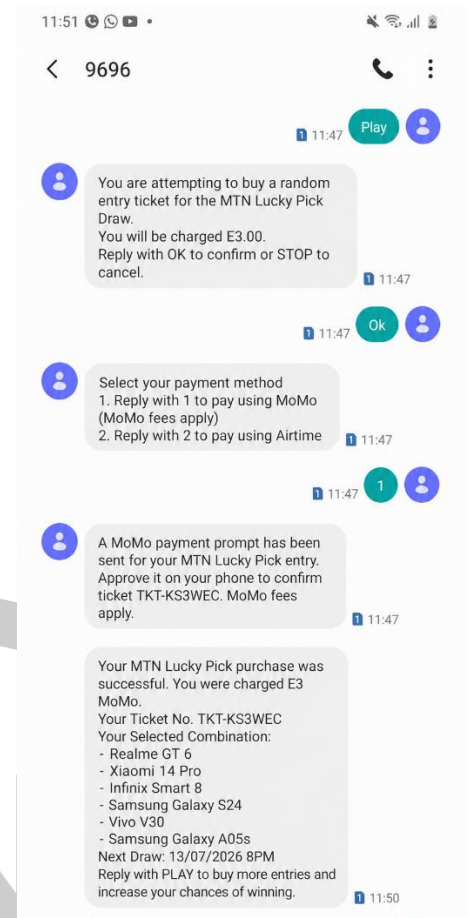
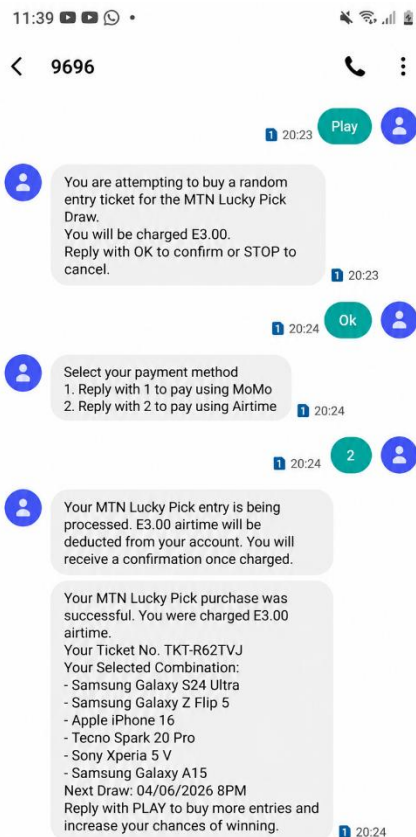
1. SMS the keyword “Join” to 9696.
2. Confirm their subscription by agreeing to the daily deduction of E3.00 airtime as depicted on the image below.



3. Upon consenting, customers will then receive their initial ticket for the day on which they have joined, and then further subsequent automatically generated tickets on a daily basis together with an automatic daily E3.00 airtime deduction. For these types of entry tickets, the system automatically generates the combination of the day for the customer.

For customers who do not want to subscribe but play adhoc via the SMS channel, customer must:

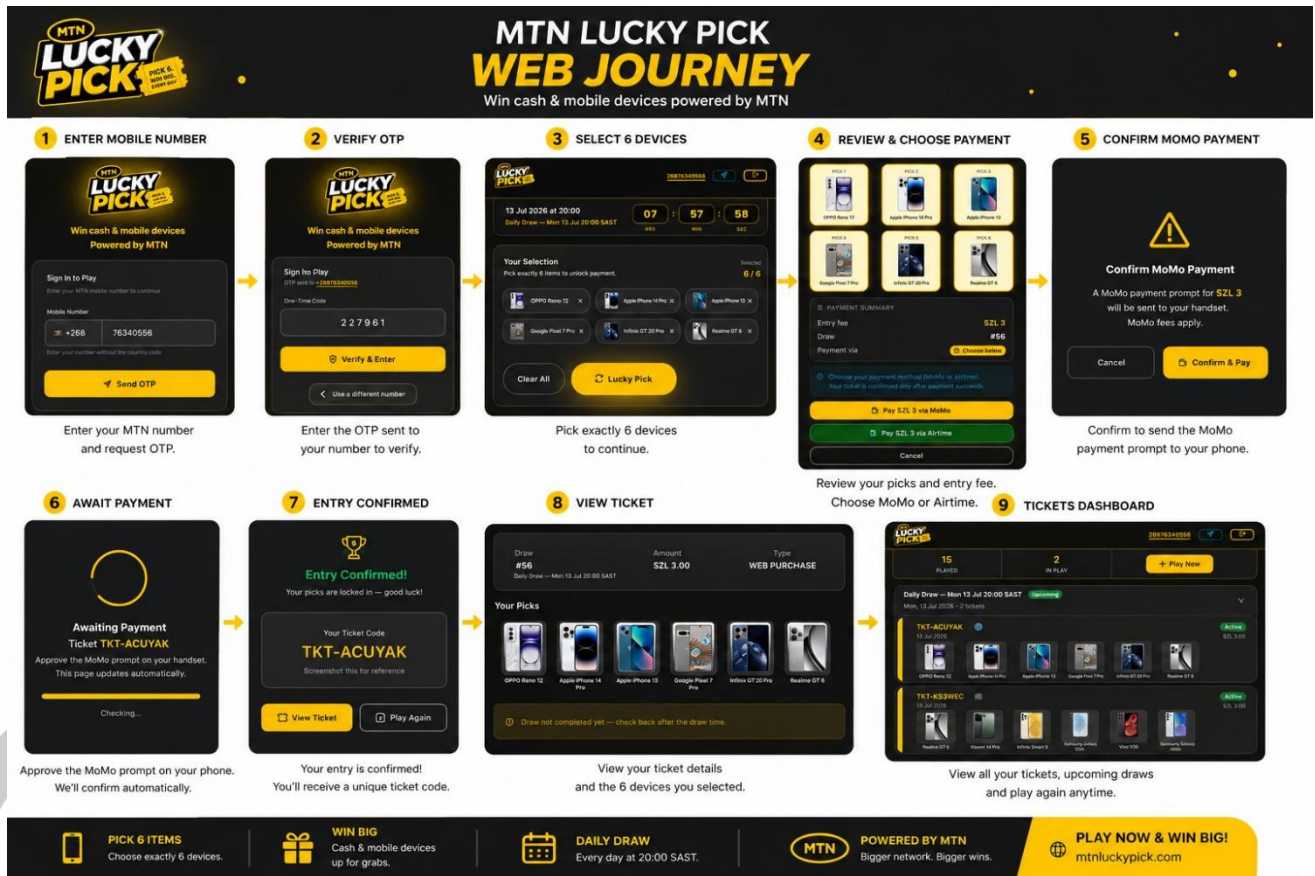
1. SMS the keyword "Play" to 9696.
2. Confirm they interest in purchasing a daily random generated ticket.
3. Select a payment method (airtime/MoMo) as per the images below:



4. Upon payment confirmation, customers will then receive their ticket for the day. Again, for these types of entry tickets, the system automatically generates the combination of the day for the customer. Customers who are subscribed are also able to use this option to buy additional entry tickets should they feel a need to.

For customers wanting to select their own combination, they can use the web option. On the website <https://mtnluckypick.com> the customer is able to:

1. Login using their MTN registered mobile number.
2. Receive an OPT.
3. Play/Purchase customized entry tickets and further selecting their payment method of choice as depicted below:



3. Entry Fee

The cost per ticket is: **SZL 3.00**

Payment may be made using:

- MTN MoMo
- Airtime (where available)

Applicable MoMo transaction charges apply.

4. Prizes

Daily at 8PM the system automatically picks its own combination of devices. This combination is then matched against all daily entry tickets purchased by customers. Customers who have tickets that match the system generated devices of the day then win prizes based on the criteria below:

2.1 3 out of 6 match

All customers that correctly predict and match 3 out of the 6 devices drawn by the platform will win a E20 MoMo Cash prize instantly deposited into their active MoMo account.

2.2 4 out of 6 match

All customers that correctly predict and match 4 out of the 6 devices drawn by the platform will win a E50 MoMo Cash prize instantly deposited into their active MoMo account.

2.3 5 out of 6 match

All customers that correctly predict and match 5 out of the 6 devices drawn by the platform will win a E500 MoMo Cash prize instantly deposited into their active MoMo account.

2.4 6 out of 6 match

All subscribers that correctly predict and match 6 out of the 6 devices drawn by the platform will win a E10 000 MoMo Cash prize instantly deposited into their MoMo account or an iPhone 17 Pro 256GB mobile device which they will be contacted with instructions on how to claim. It is important to note that the decision to either give the E10 000 or the iPhone for a 6/6 match remains the discretion of the platform. It decides on which prize to give based on a random algorithm. Customers cannot exchange one prize for the other.

In the case that a customer does not have an active MoMo account or has played using a mobile number that is not MoMo registered, the customer will be sent a link to update the platform with their active MoMo number.

5. Draw Schedule

One draw shall be conducted every day at: **20:00 Eswatini Time**

Only tickets successfully paid for before the draw closing time will participate in that day's draw.

Late entries automatically participate in the next draw.

The winning devices are selected using a secure computerized random draw process. All draws are final. No correspondence regarding results will be entered into.

6. Winning Criteria

The system randomly selects six (6) winning devices. Prizes are awarded as follows:

Matches	Prize
3/6	SZL 20 Cash
4/6	SZL 50 Cash
5/6	SZL 500 Cash
6/6	Grand Prize (iPhone 17 Pro or E10 000)

The order of the selected devices does not matter.

7. Winner Notification

Winners will be notified via:

- SMS
- MTN Lucky Pick website
- Ticket History
- MTN social media (where applicable)

MTN may request additional information before releasing prizes.

8. Refunds

Entry fees are non-refundable once payment has been successfully processed.

Refunds will only be considered where:

- duplicate payments occur due to a system error;
- payment is deducted but no ticket is created.

9. Fraud and Abuse

MTN reserves the right to:

- cancel fraudulent entries;
- suspend accounts;
- refuse prize payments;
- disqualify participants who attempt to manipulate the game.

This includes:

- automated scripts
- bots
- multiple fake accounts

- payment fraud
- hacking attempts
- interference with the draw process

10. Who May Enter

- a. To be eligible to enter, the entrant must:
 - i. Be an MTN subscriber (Pre-Paid / Postpaid).
 - ii. Participate in the daily subscription service or make an on-demand purchase.
 - iii. Be a natural person.
 - iv. Be 18 years or older.
 - v. Have an active mobile money account into which winnings may be deposited.
- b. Subscribers can enter as many times as they wish through subscribing and/or also purchasing on-demand tickets/tickets.
- c. Participation excludes employees, directors, members, partners, consultants, and agents of, or any other person who, directly or indirectly controls or is controlled by the marketing providers of this activity, (and the spouses, life partners, immediate family members or business partners of the people or entities listed above. This means:
 - i. the promoters;
 - ii. suppliers of goods and or services in terms of this Competition; and
 - iii. promotional partners, printers, advertising and promotional agencies, professional advisors and point-of-sale staff employed by or contracted to, or providing goods or services of any kind, to all the people or entities listed above during the Competition Period.

d. During the campaign period (currently 27/07/2026 until 31/12/2026), winners are entitled to win:

i. One or more prizes from all categories.

For example, MSISDN 7644xxxx who has been a winner of “3 out of 6”, will be eligible to become a “3 out of 6” winner again.

11.General

- a. If necessary and if required by law or beyond the reasonable control of the organizers, the organizers reserve the right to vary the nature of the activity, the prize, or these terms and conditions upon notice in this regard being published on (www.mtn.co.sz and mtnluckypick.com) or in another appropriate medium. If the Prize is limited or changed, the organizers shall replace the Prize with a prize of a similar economic value.
- b. With regard to clause 5.a. above, any amended terms and conditions published in any media, or on the MTN website (www.mtn.co.sz/ and mtnmagicnumber.com) will form part of the terms and conditions which the entrants agree to be bound. It is your responsibility to refer to and comply with these terms and conditions whilst accessing or using this site.
- c. As the Prize is monetary, it is not transferable, not exchangeable for another prize and cannot be sold.
- d. The organizers reserve the right to disqualify any entrant if they have reasonable grounds to believe the entrant has breached any provision of the Terms and Conditions.
- e. The organizers reserve the right to withhold the Prize until it is entirely confirmed that the claimant of the Prize is the bona fide winner and reserves the right to call for such proof as it may deem necessary.

- f. By entering this activation, entrants signify their consent to be bound by the terms and conditions contained herein.
- g. Jackpot Winners shall be required to sign an acknowledgement of acceptance and receipt of the Prize.

12.Publicity

Prize winners may be requested to participate in publicity activities including photographs, interviews, social media announcements, marketing campaigns. Participation is voluntary unless required by applicable law.

13. Customer Support

For assistance, customers may contact:

- MTN Customer Care 922
- MTN Service Centres
- MTN WhatsApp channels



MTN