

Terms and Conditions:

For conducting the promotional activity Fak'ivibe

1. Campaign

This Competition is organized by Mobile Telephone Networks (Proprietary) Limited ("MTN Eswatini"). MTN Eswatini customers who subscribe to the Fak'ivibe service will receive promo messaging. For customers to get points they must buy any MTN Lula combo bundle.

2. Prizes

If the winning customer is not reached within 2 business days, the winning prize will be awarded to the next substitute winner.

Weekly Draws

Customers need to qualify for the weekly draws by purchasing Lula Combos from E25 or more.

Points will refresh monthly.

25 x Weekly E500 MoMo at Roadshows

- Customers qualify for the draw if they buy Lula Combos of E25 or more at the Fak'ivibe roadshows.
- Draws are held during each roadshow.
- Customers have till the end of the roadshow to claim their prize at the roadshow.
- If a customer does not claim their prize before the end of the roadshow, they forfeit the prize.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.

3 x Weekly Trolley Dashes worth E3,500

- Customers qualify for the draw if they buy Lula Combos of E25 or more at the Fak'ivibe roadshows.
- Draws are held during each roadshow.

- Customers have till the end of the roadshow to claim their prize at the roadshow.
- If a customer does not claim their prize before the end of the roadshow, they forfeit the prize.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.
- MTN reserves the right to choose the location and store that will host the trolley dash, and all monies will be paid directly to the store.
- Items must fit in the trolley, and the customer needs to have a minimum of 10 items in the trolley.

E5,000 Weekly Draw

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- 10 x customers will be awarded each week of the draw period of the first Month.
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team, and they are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

E10,000 Weekly Draw

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- 7 x customers will be awarded each week of the draw period of the second Month.

- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

E15,000 Weekly

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- 6 x customers will be awarded each week of the draw period of the third Month.
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

E20,000 Weekly

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- 5 x customers will be awarded each week of the draw period of the fourth Month.
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.

- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

Monthly Grand Prize Draws

Entire base that qualifies for the Weekly draws will be entered for the monthly grand prize draw.

Customers need to qualify 4 times for weekly draws to be eligible for monthly grand prize draw.

E50,000 Grand Prize for Month 2

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- Customers should have bought Lula Combos for every week of that Grand Prize month
- 1 x customer will be awarded the Month 2 Grand Prize.
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

E100,000 Grand Prize for Month 3

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- Customers should have bought Lula Combos for every week of that Grand Prize month
- 1 x customer will be awarded the Month 3 Grand Prize.

- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

E150,000 Grand Prize for Month 3

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- Customers should have bought Lula Combos for every week of that Grand Prize month
- 1 x customer will be awarded the Month 4 Grand Prize.
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.

Pulse Draws

- Customers must be aged 18 to 25
- Customer must have a sim card registered in their own name

- Customers qualify for the draw if they buy Lula Combos of E25 or more during the draw month.
- 28 x customer will be awarded the Pulse Activations prizes
- Customers can increase their chances of winning if they buy more Lula combos.
- Draws will be conducted by the MTN Audit team and are random.
- Customers have till the end of the first week of the following month to claim their prize.
- All prize monies will be paid only through the winning customer's Mobile Money account. Customers without Mobile Money accounts will have to open a Mobile Money account.
- MTN reserves the right to use customer pictures or videos taken during the activations and prize presentations.
- This prize is available only for the duration of Fak'ivibe promo.
- This draw is only valid for February
- Pulse Instant MoMo will be won at the activations
- Customers have until the end of the activations to collect their prizes, if they do not they will forfeit their prizes.
- The prize is only available during the duration of the activation.

Free Sunday Voice Unlimited

- *Free Unlimited Sunday Calls* will only be made available to prepaid & hybrid MSISDNs as these are the only service classes eligible to purchase Lula combos
- *Free Unlimited Sunday Calls* will be of on-net nature only. Off-net calls will deplete from the customer's available balance of off-net minutes, airtime (for OOB calls) or the call should fail if the customer has neither of the two off-net calling balances
- *Free Unlimited Sunday Calls* will be of unlimited nature. There will be no fair usage policy put in place
- The validity/usability of the *Free Unlimited Sunday Calls* will be from 00:00:00 on Sunday and end on 23:59:59 on the same day

- *Free Unlimited Sunday Calls* will only apply to purchases made within the same week. A week will be defined as starting on Monday (00:00:00) and ending on Sunday (23:59:59)
- If a customer makes their purchase on Sunday, they will receive the freebie on that same day—it will not roll over to the following Sunday
- Customers must purchase at least one Lula Combo within a week to qualify for the voice freebie
- If a customer buys multiple Lula Combos in the same week, they will only receive one *Free Unlimited Sunday Calls* benefit—there will be no additional voice freebies
- *Free Unlimited Sunday Calls* will only be available to Lula Combo purchases worth E25 or more made over the period of the promo. They will not be available for purchases worth E25 or more made for any other prepaid or hybrid bundle purchase
- On-net conference calling with up to 5 MSISDNs (including the calling MSISDN) should be possible
- *Free Unlimited Sunday Calls* should take priority over CVM combos with unlimited calling on weekends/Sundays whether purchased before or after the Lula combo as the Lula combo freebie is of midnight validity. (*The CVM combos offer free unlimited Weekend or Sunday calls for 30 days after the combo has been purchased*)
- *Free Unlimited Sunday Calls* should take priority over [on-net] stand-alone voice balances of daily, weekly and monthly nature
- For all-net bundles of daily, weekly or monthly nature, when making an off-net call, the all-net bundle should take priority
- For all-net bundles of daily, weekly or monthly nature, when making an on-net call, *Free Unlimited Sunday Calls* should take priority
- When purchased on a Sunday, bundles of midnight validity such as the TalkMo (Midnight Unlimited) bundle should take priority over *Free Unlimited Sunday*

Calls (this is to avoid a situation where customers demand rebates for “unused” bundles)

- *Free Unlimited Sunday Calls* will be supported by updated pop-up and SMS purchase notifications as well as usage notifications at the end of each on-net call
- Customers will still receive their respective data freebies for Lula combo purchases of different amounts
- The promo ends on 2 April. Customers who buy Lula Combos between 30 March and 2 April (start and end dates of the final week of the promo) will still get Free Unlimited Sunday Calls. Purchases made after the end of the promo (3–5 April) will not include this benefit.
- Standard voice bundle rules apply, including automatic call disconnection after 2 hours

PROMO PRIZE DISTRIBUTION					
Item	Unit Price	No. of Winners per Draw/Roadshow	No. of Roadshows/Draws	Total No. of winners	Total Cost (E)
Weekly Draw Month 1	5,000	10	4	40	200,000
Weekly Draw Month 2	10,000	7	4	28	280,000
Weekly Draw Month 3	15,000	6	4	24	360,000
Weekly Draw Month 4	20,000	5	4	20	400,000

Pulse Activations Draws February Only		28	16	112	1,240,000
Pulse Activations Week 1	2,000	10	1	10	20,000
Pulse Activations Week 2	2,000	15	1	15	30,000
Pulse Activations Week 3	2,000	13	1	13	26,000
Pulse Activations Week 4	2,000	12	1	12	24,000
		50	4	50	100,000
Month 2 Grand Prize	50,000	1	1	1	50,000
Month 3 Grand Prize	100,000	1	1	1	100,000
Month 4 Grand Prize	150,000	1	1	1	150,000
		3	3	3	300,000
Instant MoMo (Roadshows) Incl Launch	500	25	17	425	212,500
Pulse Activations Instant MoMo	250	10	4	40	10,000
Trolley Dash Incl Launch	3,500	3	17	51	178,500
		38	38	516	401,000
TOTAL				681	2,041,000

3. Campaign Period

The Competition commences on the 05/12/2025 and will continue until the 05/04/2026 (duration 4 months). " Subject to Change".

4. Who May Enter

a. To be eligible to enter, the entrant must:

i. Be an MTN subscriber (Pre-Paid).

ii. Be a natural person.

iii. Be 18 years or older.

b. E25 = 25 points

The more customers purchase, the higher their chances of winning

The draw will be randomized

Points will be cleared at the end of each month

c. Participation in this Competition excludes employees, directors, members, partners, consultants, or any other person who, directly or indirectly controls or is controlled by the Promoter/s or marketing service providers of this Competition, (and the spouses, life partners, immediate family members or business partners of the people or entities listed above. This means:

i. the Promoter/s;

ii. supplier/s of goods and or services in terms of this Competition; and

iii. promotional partners, printers, advertising, and promotional agencies, professional advisors and point of sale staff employed by or contracted to, or providing goods or services of any kind, to all the people or entities listed above during the Competition Period.

d. Winners are only entitled to win 1 (one) Prize per category type. For example, MSISDN 7644xxxx who has been a weekly winner in Week X won't be eligible for the same prize again.

A Winner can only win one prize per category throughout the promo, starting from the commencement of the competition.

5. How to Enter

a. During the Competition Period, the entrants that meet all the criteria referred to in clause Customers must do the following to stand a chance to win:

- i. Each subscriber will be given a target.
- ii. The target will be communicated to the customer in point form where E25 = 25 entries.
- iii. When customers view their target, they should see how far they have performed versus their target.
- iv. Entries will be cleared at the end of each week.

b. Entry by intelligent devices (e.g. modems, telemetry devices) or machines is not permitted for entry and will not be eligible for Prizes.

c. Competition Entry:

To enter customer needs to purchase any Lula Combo using these channels *686#,*007# MyMTN, MoMo App.

Welcome to Fak'ivibe Promo
1. View Entries
2. Promo Ts & Cs

d. Unsubscribe:

To unsubscribe/opt out a customer needs to dial *3333# and go to the Opt-out option.