

Terms and Conditions:
Ayoba Stay Active and Win an iPhone or Bushfire Tickets Promo

1. Campaign

This Competition is organized by Mobile Telephone Networks (Proprietary) Limited ("MTN Eswatini"), to promote the use of the Ayoba Mobile App. MTN Eswatini customers who participate on the promo stand a chance to win MTN Bushfire 2023 Full Festival Main Arena Tickets and a grand price of an iPhone 14 256GB.

2. Prizes

- 1- **Weekly Prizes:** 2 winners per week, each winner winning 1 MTN Bushfire 2023 Full Festival Main Arena Ticket.
- 2- **Grand Prize:** 1 winner winning an iPhone 14 256GB to be given away on the 25th of May 2023.

3. Campaign Period

The Competition commences on 12/04/2023 and will run until 25/05/2023. During this period, a total of 14 Tickets will be given away weekly and 1 iPhone 14 256GB will be given away on the final day of the competition.

4. Who May Enter

- a. To be eligible to enter, the entrant must:
 - i. Be an MTN subscriber (Pre-Paid / Postpaid).
 - ii. Be a natural person.
 - iii. Be 18 years or older.
 - iv. Have the Ayoba App downloaded and installed on his/her phone.
 - v. Registered on Ayoba.
 - vi. Follow the MTN Eswatini
 - vii. Follow the MTN Bushfire Channel (optional).
- b. Participation in this Competition excludes employees and agents of MTN Eswatini including their spouses, direct offspring, and immediate family members. Participation also excludes employees of agencies directly working with/for MTN Eswatini

5. How to Enter

- i. Download the Ayoba app and register (for customers who do not already have the app)
- ii. Follow the MTN Eswatini (compulsory) and MTN Bushfire (optional) Channels found on the channels section of the app.
- iii. Participate in the weekly quiz challenges posted on the MTN Eswatini Ayoba Channel.

6. How Winners will be picked

- i. Only customers meeting the above stated criteria will be eligible for the weekly and grand prize draws.
- ii. For the weekly draws, we will extract a list of customers meeting the criteria and have also participated in that particular week's quiz challenge.
- iii. Numbers will then be entered into a raffle draw pool where the winner will be picked randomly.
- iv. A customer can only win one weekly price. However, a customer that has won a weekly price can also enter the grand price draw.
- v. For the grand prize, we will extract a list of customers meeting the above stated criteria and have also participated in at least 80% of the presiding weekly quiz challenges.
- vi. Numbers will then be entered into a raffle draw pool where the winner will be picked randomly.

7. The lucky draws shall take place as follows

Category	Date
<i>1st Weekly Prize</i>	Monday, April 17, 2023
<i>2nd Weekly Prize</i>	Monday, April 24, 2023
<i>3rd Weekly Prize</i>	Tuesday, May 2, 2023
<i>4th Weekly Prize</i>	Monday, May 8, 2023
<i>6th Weekly Prize</i>	Monday, May 15, 2023
<i>7th Weekly Prize</i>	Monday, May 22, 2023
<i>8th Weekly Prize</i>	Thursday, May 25, 2023
<i>Grand Prize</i>	Thursday, May 25, 2023

- i. Winners will be notified telephonically by a representative of the promotion.
- ii. By entering the competition, all entrants give their consent for MTN to use their name and/or photograph in MTN's banners and / or social media platforms and print media.

8. The Prizes

- a. Entrants that fulfil the requirements stated in clause 4 and 5 above, stand a chance to win:

<i>Prize Type</i>	<i>Description</i>	<i>Quantity</i>	<i>Prize Value</i>	<i>Total Prizes Value</i>
Weekly April - May	E 1,150 MTN Bushfire Ticket each - 14 winners	14	E 1,150	E 16 100.00
Grand	E 100,000	1	E 21,384.25	E 21,384.25
Total				E 37,484.25

- b. The Prize shall be given to the winner physically at the MTN Offices over an official prize give-away session, including capturing of pictures with MTN representatives. Prizes may be received by a representative of the winner by proxy only upon duly signed and authenticated by the court of Swaziland.

9. General

- a. If necessary and if required by law or beyond the reasonable control of the Competition's organizers, the Competition's organizers reserve the right to vary the nature of the Competition, the Prize, or these terms and conditions upon notice in this regard being published on (www.mtnwalalawasala.com) or in another appropriate medium. If the Prize is limited or changed, the Competition's organizers shall replace the Prize with a prize of a similar economic value.
- b. Any amended terms and conditions published in any media, or on the MTN website (www.mtn.co.sz/) will form part of the terms and conditions of the Competition, to which terms the entrants agree to be bound.
- c. Winners shall only be contacted on weekdays (Monday - Friday) during working hours, with public holidays and weekends excluded.
- d. MTN Eswatini or the competition's representative will attempt to contact the winner for a period of two working days after his or her name is drawn as a winner. In the event that the winner is uncontactable or in the event that the winner rejects, or declines acceptance of the Prize, the Prize shall be offered to another eligible winner.
- e. If the Prize is monetary, then it is not transferable, not exchangeable for another prize and cannot be sold. In the case of non-cash Prizes (e.g., handsets, electronics) and for convenience and speed of the prize delivery, winners may choose to receive the cash value of the non-cash prize they have won – a cash value which shall be exclusively defined by the competition's representative based on the market rates of the corresponding prize item at the time of the prize delivery.

- f. The Competition's organizers reserve the right to withhold the Prize until it is entirely confirmed that the claimant of the Prize is the bona fide winner and reserves the right to call for such proof as it may deem necessary.
- g. By entering this Competition, entrants signify their consent to be bound by the terms and conditions contained herein.
- h. Winners shall be required to sign an acknowledgement of acceptance and receipt of the Prize.