

Terms and Conditions:
Ayoba Stay Active and Win (EPIC Edition) Promo

1. Campaign

This Competition is organized by Mobile Telephone Networks (Proprietary) Limited ("MTN Eswatini"), to promote the use of the Ayoba Mobile App. MTN Eswatini customers who participate on the promo stand a chance to win Epic Gig 2023 Full Festival Main Arena Tickets, Full Festival Epic Lounge Tickets, Epic Gig Hampers, and a grand price of an iPhone 14 256GB Plus and Epic Gig VVIP Experience.

2. Prizes

1- Weekly Prizes:

- 3 winners per week, each winner winning 1 Main Arena Ticket Full Festival Ticket.
- 2 winners per week, each winner winning Full Festival Epic Lounge Tickets.
- 1 winner per week, winning an Epic Gig Hamper.

- 2- Grand Prize:** 1 winner winning an iPhone 14 256GB and an Epic Gig VVIP Experience, to be awarded on the main day of the event.

3. Campaign Period

The Competition commences on 07/06/2023 and will run until 30/06/2023. During this period, a total of 18 Tickets will be given away and 1 iPhone 14 256GB will be given away on the final day of the competition.

4. Who May Enter

- a. To be eligible to enter, the entrant must:
- i. Be an MTN subscriber (Pre-Paid / Postpaid).
 - ii. Be a natural person.
 - iii. Be 16 years or older.
 - iv. Have the Ayoba App downloaded and installed on his/her phone.
 - v. Registered on Ayoba.
 - vi. Be following the MTN Eswatini Channel on Ayoba
- b. Participation in this Competition excludes employees and agents of MTN Eswatini including their spouses, direct offspring, and immediate family members. Participation also excludes employees of agencies directly working with/for MTN Eswatini. Participation also excludes agent/employees/promoters/owners of the Epic Gig Event.

5. How to Enter

- i. Download the Ayoba app and register (for customers who do not already have the app).
- ii. Follow the MTN Eswatini Channel found on the channels section of the app.
- iii. Participate in the weekly quiz challenges posted on the MTN Eswatini Ayoba Channel.

6. How Winners will be picked

- i. Only customers meeting the above stated criteria will be eligible for the weekly and grand prize draws.
- ii. For the weekly draws, we will extract a list of customers meeting the criteria and have also participated in that particular week's quiz challenge.
- iii. Numbers will then be entered into a raffle draw pool where the winner will be picked randomly.
- iv. A customer can only win one weekly price. However, a customer that has won a weekly price can also enter the grand price draw.
- v. For the grand prize, we will extract a list of customers meeting the above stated criteria and have also participated in at least 3 weekly quiz challenges.
- vi. Numbers will then be entered into a raffle draw pool where the winner will be picked randomly.

7. The lucky draws shall take place as follows

Category	Date
<i>1st Weekly Prize</i>	Monday, June 12, 2023
<i>2nd Weekly Prize</i>	Monday, June 19, 2023
<i>3rd Weekly Prize</i>	Monday, June 26, 2023
<i>4th Weekly Prize</i>	Thursday, June 29, 2023
<i>Grand Prize</i>	<i>Friday, June 30, 2023</i>

- i. Winners will be notified telephonically by a representative of the promotion.
- ii. By entering the competition, all entrants give their consent for MTN to use their name and/or photograph in MTN's banners and / or social media platforms and print media.

8. The Prizes

- a. Entrants that fulfil the requirements stated in clause 4 and 5 above, stand a chance to win:

<i>Prize Type</i>	<i>Description</i>	<i>Quantity</i>	<i>Prize Value</i>	<i>Total Prizes Value</i>
Weekly	Main Arena Full Festival Tickets valued at E5 400.00	12	E5 400.00	E5 400.00
Weekly	Full Festival Epic Lounge Tickets valued at E7 200.00	6	E7 200.00	E7 200.00
Grand	iPhone 14 (256GB) plus VVIP experience.	1	E 21,384.25	E 21 942.00
Total				E 34,542.00

- b. The Prize shall be given to the winner physically at the MTN Offices over an official prize give-away session, including capturing of pictures with MTN representatives. Grand prize will be given away at the official event where pictures and videos for MTN social media pages will be taken/recorded. Prizes may be received by a representative of the winner by proxy only upon duly signed and authenticated by the court of Swaziland.

9. General

- a. If necessary and if required by law or beyond the reasonable control of the Competition's organizers, the Competition's organizers reserve the right to vary the nature of the Competition, the Prize, or these terms and conditions upon notice in this regard being published on (www.mtnwalalawasala.com) or in another appropriate medium. If the Prize is limited or changed, the Competition's organizers shall replace the Prize with a prize of a similar economic value.
- b. Any amended terms and conditions published in any media, or on the MTN website (www.mtn.co.sz/) will form part of the terms and conditions of the Competition, to which terms the entrants agree to be bound.
- c. Winners shall only be contacted on weekdays (Monday - Friday) during working hours, with public holidays and weekends excluded.
- d. MTN Eswatini or the competition's representative will attempt to contact the winner for a period of two working days after his or her name is drawn as a winner. **In the event that the winner is uncontactable or in the event that the winner rejects, or declines acceptance of the Prize, the Prize shall be offered to another eligible winner.**
- e. If the Prize is monetary, then it is not transferable, not exchangeable for another prize and cannot be sold. In the case of non-cash Prizes (e.g., handsets, electronics) and for convenience and speed of the prize delivery, winners may choose to receive the cash value of the non-cash prize they have

- won – a cash value which shall be exclusively defined by the competition’s representative based on the market rates of the corresponding prize item at the time of the prize delivery.
- f. The Competition’s organizers reserve the right to withhold the Prize until it is entirely confirmed that the claimant of the Prize is the bona fide winner and reserves the right to call for such proof as it may deem necessary.
 - g. By entering this Competition, entrants signify their consent to be bound by the terms and conditions contained herein.
 - h. Winners shall be required to sign an acknowledgement of acceptance and receipt of the Prize.

These Terms and Conditions have been approved by:



Alex Lushaba

Manager Digital & VAS





TCs and Cs Epic Edition

Final Audit Report

2023-06-07

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