



HOW CAN I GET EVEN MORE VALUE FROM MTN MOBILE MONEY?

MTN and Old Mutual have partnered to bring you **Likhandlela Insurance**. Read more about this amazing offering and start sending money using MTN Hamba Mali today to qualify for this **FREE FUNERAL INSURANCE**.

What is Likhandlela insurance?

Likhandlela insurance is a funeral assistance payout to help with preparations towards the funeral of only the policyholder (MTN Mobile Money customer who has passed away).

How to register for Likhandlela Insurance

It is very simple!

1. You must be registered for MTN Mobile Money;
2. You must be between 18 and 75 years old;
3. **SMS 'YES' for free to 2030 to opt in.**

How do I qualify for this FREE insurance?

You qualify by **SENDING** MTN Mobile Money at least once per month to somebody else. Likhandlela Insurance cover amounts are:

Send 1 to 2 times = E500 | Send 3 to 4 times = E1500 | Send 5 or more times = E2000



DO GREAT THINGS



OLDMUTUAL

SMS 'YES' TO 2030 FOR FREE OTHERWISE YOU WILL REMAIN UNINSURED EVEN IF YOU DO SEND MONEY.

How long does the insurance last for?

Each free insurance period lasts for one calendar month following the month in which you qualify. E.g. if you qualified during January your insurance is valid from 1st February to the end of February. Keep using MTN Mobile Money to keep your free insurance!

Who will get my Likhandlela Insurance should I pass away?

In the unfortunate event that you should pass away, your beneficiary will receive your Likhandlela Insurance.

Who is a beneficiary?

A beneficiary is the person chosen by the policyholder to claim the insurance money when the policyholder passes away.

How do I nominate a beneficiary?

- Dial *007#
- Select 3 Pay Bills
- Select 6 Likhandlela
- Select 1 My Life Cover
- Follow the prompts

Call MTN at 922

 @MTNSwaziland

 @MTNsz

 @MTNSwaziland

Code *922#

SMS 1010

www.mtn.co.sz

Terms and Conditions Apply.



How does a beneficiary submit a claim?

- Dial *007#
- Select 3 – Pay Bills
- Select 6 - Likhandlela
- Select 2 - My Claims
- Follow the prompts

What does a beneficiary need to claim?

The following items need to be presented at Old Mutual Customer Services when making a claim:

- A certified copy of the Death Certificate
- A copy of the beneficiary's ID
- Proof of the relationship to the deceased

How are claims paid?

All approved claims will be paid into the beneficiary's MTN Mobile Money Account.

Why will a claim not be paid?

A claim will not be paid under the following circumstances:

- If the insurance is not active at the time of death
- If you are not the nominated beneficiary.
- If claim documents are missing.

How long do I have to claim?

In the unfortunate event of the death of the policyholder, the beneficiary/claimant has up to a maximum of 12 months to make a claim.

Call Old Mutual at 2411 7800

 7634 0055

 OldMutualSwaziland

 @OldMutualSZ

www.oldmutual.co.sz

